



GAME CHANGE

MAKING SIX SIGMA LEAN™



LEAN SIX SIGMA TRAINING & CERTIFICATION

2020 OPEN ENROLMENT

> ACCELERATED LEARNING

LEAN SIX SIGMA TRAINING OVERVIEW

SUCCESSFUL ORGANISATIONS MUST HABITUALLY INNOVATE, ADJUST QUICKLY TO NEW BUSINESS CONDITIONS AND EXPLOIT EMERGING OPPORTUNITIES BEFORE COMPETITORS DO. THEY MUST PERFORM EFFECTIVELY AND EFFICIENTLY TODAY WHILE CONTINUING TO EXPLORE NEW SOURCES OF VALUE FOR TOMORROW. SUCH COMPANIES DON'T JUST HAPPEN, THEY'RE CREATED BY LEADERS WHO UNDERSTAND HOW TO DELIVER CONTINUOUS BUSINESS PROCESS IMPROVEMENT AND ACHIEVE BREAKTHROUGH RESULTS.

This **Four-part Accelerated Learning Program** prepares you to lead a nimble organisation — one that blends best practices, continuous improvement and evolutionary change. It builds on the five principles of Lean as a set of leadership and decision making principles that define excellence: Customer Value, Value Stream, Flow, Pull and Perfection.

Six Sigma compliments this methodology, focusing on driving to perfection all business, technical and operational processes and results.

The learning curriculum encompasses defect prevention, variation reduction and mistake proofing through the use of statistical data driven tools and techniques. The merging of these two methodologies provides a powerful and proven approach that engages the entire workforce in continuous improvement to achieve business results.

LEARNING OUTCOMES

- » Advanced decision making and process improvement skills to take on greater responsibility to deliver continuous improvement projects in your organisation.
- » Certified Lean Six Sigma Yellow, Green, Black or Master Black Belt, a sought after qualification for business skills development and career advancement.
- » Learning is tied directly to the participant's organization needs to evaluate and implement improvement projects and immediate return on investment.

YELLOW BELT (2 DAYS)

"SURVIVAL-KIT"

TO UNDERSTAND LEAN SIX SIGMA PRINCIPLES AND BASIC TOOL-KIT IN SUFFICIENT DETAIL TO MAKE A MEANINGFUL CONTRIBUTION TO IMPROVEMENT PROJECTS AND SUPPORT IMPLEMENTATION.

GREEN BELT (5 DAYS)

"PRACTITIONER LEVEL"

UNDERSTANDING OF THE DEFINE-MEASURE-ANALYSE-IMPROVE-CONTROL ROADMAP AND ACTIONABLE TOOL-KIT AND TECHNIQUES TO SUCCESSFULLY IMPLEMENT CONTINUOUS IMPROVEMENT PROJECTS.

BLACK BELT (5 DAYS)

"ADVANCED PRACTITIONER LEVEL"

ANALYTICAL AND CHANGE MANAGEMENT SKILLS TO PINPOINT PERFORMANCE SHORTFALLS AND LEAD CONTINUOUS IMPROVEMENT IN ANY FUNCTION OR DEPARTMENT OF ANY ORGANISATION.

MASTER BLACK BELT (5 DAYS)

"EXPERT", ADVISER AND TRAINER IN PROCESS VARIABILITY REDUCTION (DMAIC), PROCESS WASTE REDUCTION (LEAN) AND GROWTH THROUGH INNOVATION (DFSS) PRINCIPLES TO LEAD CONTINUOUS IMPROVEMENT PLANNING AND DEPLOYMENT.

YELLOW BELT TRAINING – 2 DAYS

This is the **"Survival-kit"**, teaching anyone the nuts and bolts of Lean Six Sigma concepts, tools and techniques and the DMAIC process improvement methodology.

The learning outcomes extend beyond Lean Six Sigma as a topic to cover general Quality Management principles and Good Business Practice methods, enabling the course participant to return to their organisation with the basic knowledge, skills and quality mind-set required to successfully support business improvement objectives.

LEARNING OUTCOMES:

- » Learn basic Lean Six Sigma tools and techniques in sufficient detail to be able to impact continuous improvement activity as part of everyday work activities and support Green and Black Belt projects
- » Understand how to apply the DMAIC process improvement roadmap to identify and correct problems and run business improvement projects.
- » Understanding the fundamentals of Process Variation and its affect on organisational performance and how to drive cycle time reduction using Value Stream Mapping.
- » Discover how to quantify "process effectiveness" and "process efficiency".
- » Apply new skills for collecting and analyzing data to support improvement projects.

WHO SHOULD ATTEND

This introductory course is designed for professionals from a wide range of industries and business dynamics (manufacturing, service or transactional) involved in business improvement, either as part of their everyday job role or as a project team member.

CERTIFICATION CRITERIA

Achieve 70% pass mark in the Yellow Belt multiple choice final exam held at the end of the course.

PRE-REQUISITES

Interest in developing Lean Six Sigma skills.

YELLOW BELT CURRICULUM

- ✓ PROCESS WASTE REDUCTION (LEAN)
- ✓ PROCESS VARIATION AND SIX SIGMA
- ✓ DMAIC IMPROVEMENT METHODOLOGY
- ✓ ROLES AND RESPONSIBILITIES
- ✓ LEAN SIX SIGMA CULTURE - EXPLAINED
- ✓ CAUSE & EFFECT, $Y = F(X)$
- ✓ VOICE OF THE CUSTOMER
- ✓ PROBLEM DEFINITION
- ✓ STAKEHOLDER MAPPING
- ✓ SIPOC PROCESS MAPPING
- ✓ ROLLED THROUGHPUT YIELD (RTY)
- ✓ ROOT CAUSE ANALYSIS
- ✓ HOW TO ANALYZE SOURCES OF VARIATION
- ✓ VALUE STREAM MAPPING
- ✓ THE 8 ELEMENTS OF WASTE
- ✓ LEAN 5S
- ✓ VISUAL MANAGEMENT
- ✓ SOLUTION THINKING AND INNOVATION
- ✓ MISTAKE PROOFING, POKE YOKE
- ✓ FMEA PROCESS RISK ANALYSIS
- ✓ RESPONSE PLANNING
- ✓ RACI CHARTING
- ✓ CASE STUDY EXERCISES TO HELP YOU GAIN A PRACTICAL UNDERSTANDING OF HOW TO APPLY THE DMAIC ROAD MAP AND KEY TOOLS AND TECHNIQUES.

COURSE FEE: £695 (EXC VAT)

INCLUDES TUITION, COURSE MATERIAL, EXAM AND CERTIFICATION FEE AND LUNCH FOR THE COURSE DURATION.

THE RESIDENTIAL COURSE FEE PER DELEGATE WHICH INCLUDES 1 NIGHT ACCOMMODATION IS £795 (EXC VAT)

GREEN BELT TRAINING – 5 DAYS

"Practitioner Level" continuous improvement skills required to implement projects, either as part of your everyday job role or through leading change in your organisation.

This course sets out with an understanding of the fundamental principles of the Lean Six Sigma methodology, tools and techniques and the Define-Measure-Analyse-Improve-Control (DMAIC) improvement roadmap.

Project case studies and group tutorials are designed to ensure you gain a practical understanding of systematically selecting and applying appropriate methods and tools. You will also be challenged to evaluate learning outcomes in the context of your particular organizational challenges.

LEARNING OUTCOMES

- » Apply the DMAIC process management methodology and the Green Belt tool-kit to manage and implement continuous improvement projects.
- » Insights on where to focus attention to influence change in your organisation and how to identify, scope and charter process improvement projects.
- » Practical understanding of Lean Six Sigma statistical principles and hands-on application to project scenarios.

WHO SHOULD ATTEND

Team members, supervisors, project manager's, functional and technical experts, consultants, senior executives, business leaders and sponsors from a wide variety of manufacturing, service and transactional organisations.

CERTIFICATION CRITERIA

Achieve 70% pass mark in the Green Belt multiple choice final exam on the last day of the course.

PRE-REQUISITES

Interest in developing Lean Six Sigma skills. Yellow Belt certification is NOT a pre-requisite to attend this course.

GREEN BELT CURRICULUM

DEFINE

- ✓ LEAN SIX SIGMA PRINCIPLES
- ✓ DMAIC PROCESS IMPROVEMENT
- ✓ PROCESS WASTE REDUCTION (LEAN)
- ✓ PROBLEM DEFINITION AND CTQ

MEASURE

- ✓ PROCESS MAPPING
- ✓ MEASUREMENT AND SAMPLING
- ✓ PROCESS SIGMA / CAPABILITY
- ✓ DATA COLLECTION AND PLANNING
- ✓ DESCRIPTIVE STATISTICS

ANALYZE

- ✓ ROOT CAUSE / VALUE ADD ANALYSIS
- ✓ EFFECTIVENESS AND EFFICIENCY
- ✓ GRAPHICAL ANALYSIS
- ✓ SIMPLE LINEAR REGRESSION
- ✓ STATISTICAL PROCESS CONTROL (SPC)

IMPROVE

- ✓ SOLUTION THINKING AND INNOVATION
- ✓ MISTAKE PROOFING, POKE YOKE
- ✓ BENCHMARKING AND CREATIVITY
- ✓ PRIORITIZING / SELECTING SOLUTIONS
- ✓ DEALING WITH CHANGE RESISTANCE
- ✓ FACILITATION SKILLS

CONTROL

- ✓ RISK ASSESSMENT (FMEA)
- ✓ RACI CHARTING
- ✓ SIX SIGMA CONTROL PLANS

COURSE FEE: £1,995 (EXC VAT)

INCLUDES TUITION, COURSE MATERIAL, EXAM AND CERTIFICATION FEE AND LUNCH FOR THE COURSE DURATION.

THE RESIDENTIAL COURSE FEE PER DELEGATE WHICH INCLUDES 1 NIGHT ACCOMMODATION IS £2,395 (EXC VAT)

BLACK BELT TRAINING – 5 DAYS

“Advanced Practitioner Level” skills in DMAIC process improvement and full range of Lean Six Sigma tools and techniques to plan and lead change in your organisation.

This course builds on your Green Belt knowledge to cover a greater level of analytical, project implementation and change leadership skills. You walk away with the learning and the know-how.

Delegates participate in a group project case study assignment (provided) during the course to build and assess practical understanding of the tools and techniques learned and the ability to understand the big picture and manage the needs of different stakeholders. This means not just focus on the “what” to do but the “how” to do it, with greater emphasis on typical project barriers and “hints” and “tips” on “how” to overcome using case studies and compelling best practices as part of the learning experience.

LEARNING OUTCOMES

- » Advanced analytical, decision making and implementation skills to take on greater responsibility to pinpoint and manage performance improvement shortfalls in your organisation.
- » Develop coaching skills to guide team members and advise management during Lean Six Sigma implementation.
- » Solve a business problem by running a project during the course, as part of the certification criteria.

WHO SHOULD ATTEND

Certified Green Belt seeking in-depth Lean Six Sigma knowledge, practical leadership and analytical skills to deliver business improvement results.

CERTIFICATION CRITERIA

> 70% pass mark on a group project case study assignment conducted during the course.

> 70% pass mark in the Black Belt final exam held on the on the last day of the course.

PRE-REQUISITES

Lean Six Sigma Green Belt Certificate either with Game Change or another bonafide training provider.

BLACK BELT CURRICULUM

DEFINE

- ✓ BUILDING CONTINUOUS IMPROVEMENT
- ✓ BUSINESS CASE & PROJECT CHARTER
- ✓ BUILDING A PROCESS COST PROFILE
- ✓ DMAIC TOLLGATE REVIEWS

MEASURE

- ✓ MEASUREMENT SYSTEM ANALYSIS
- ✓ SAMPLING AND TRANSFORMING DATA

ANALYZE

- ✓ MULTI-VARIATE ANALYSIS
- ✓ CLASSES OF DISTRIBUTIONS
- ✓ INFERENCE STATISTICS
- ✓ HYPOTHESIS TESTING
- ✓ DATA ANALYSIS IN MINITAB

IMPROVE

- ✓ LEAN ENTERPRISE MANAGEMENT
- ✓ ASSUMPTION BUSTING THE STATUS QUO
- ✓ BUILDING HIGH PERFORMING TEAMS
- ✓ FORECASTING
- ✓ INVENTIVE PROBLEM SOLVING
- ✓ MULTIPLE REGRESSION ANALYSIS
- ✓ DESIGNED EXPERIMENTS
- ✓ DECISION MATRICES

CONTROL

- ✓ SUSTAINING THE GAINS
- ✓ DESIGN FOR SIX SIGMA (DFSS)
- ✓ PROJECT CASE STUDY

COURSE FEE: £2,295 (EXC VAT)

INCLUDES TUITION, COURSE MATERIAL, EXAM AND CERTIFICATION FEE AND LUNCH FOR THE COURSE DURATION.

THE RESIDENTIAL COURSE FEE PER DELEGATE WHICH INCLUDES 1 NIGHT ACCOMMODATION IS £2,695 (EXC VAT)

MASTER BLACK BELT TRAINING – 5 DAYS

A Master Black Belt has the “Expert” skills, desire and leadership ability to train and coach Green and Black Belt’s in Lean Six Sigma principles and to guide senior management in implementing organization-wide Continuous Improvement Planning and Deployment.

You will emerge from this training program with advanced skills to use the full array of Lean and Six Sigma tools and techniques, statistical and quantitative methods as well as change leadership across all functions and levels in your organization.

» **Optional Refresher Training** – Up to 5 Days Black Belt Classroom Training included in the course fee.

As part of the certification criteria a Master Black Belt candidate will be required to submit a guided audit of two projects which evidence the use of tools and techniques associated with Lean Six Sigma and the DMAIC roadmap. Course Instructor led Remote Coaching is available to all attendees for the duration of the course.

LEARNING OUTCOMES

» Certified Master Black Belt in process variability reduction (DMAIC), process waste reduction (LEAN) and growth through innovation (DFSS) principles.

» Consultancy and Leadership skills to manage the full Lean Six Sigma project life-cycle from planning and scoping through to implementation and how to influence organisational “buy-in”.

» Upon course completion, Permission to Train and Certify up to Black Belt level under Game Change certification process including course material and exams.

CERTIFICATION CRITERIA

> Participants are required to undertake an evaluation of two Black Belt projects which evidence the use of Lean Six Sigma methodology, tools and techniques.

> 70% pass mark in the Master Black Belt Exam on the last day of the course.

PRE-REQUISITES

Black Belt certification either with Game Change or another bonafide training provider (evidence required).

MASTER BLACK BELT PROGRAM OVERVIEW

OPTIONAL:
UP TO 5 DAYS REFRESHER BLACK BELT CLASSROOM TRAINING INCLUDED IN COURSE PRICE*

* No charge for course fee,. Accommodation costs not included

COURSE PRE-WORK
INSTRUCTOR LED REMOTE COACHING AND GUIDED AUDIT OF 2 BLACK BELT PROJECTS INCLUDED IN COURSE PRICE

CLASSROOM TRAINING (5 DAYS)
MASTER BLACK BELT CURRICULUM

LEAN SIX SIGMA TRAINING AND CERTIFICATION DELIVERY

CONTINUOUS IMPROVEMENT PLANNING AND DEPLOYMENT

MANAGING RESISTANCE TO CHANGE

DRIVING GROWTH THROUGH INNOVATION DESIGN FOR SIX SIGMA (DFSS)

ADVANCED STATISTICS

LEAN CYCLE TIME REDUCTION

MASTER BLACK BELT EXAM AND FINAL PROJECT ASSESSMENT

CERTIFIED LEAN SIX SIGMA MASTER BLACK BELT

COURSE FEE: £2,575 (EXC VAT)

INCLUDES TUITION, COURSE MATERIAL, EXAM AND CERTIFICATION FEE AND LUNCH FOR THE COURSE DURATION.

THE RESIDENTIAL COURSE FEE PER DELEGATE WHICH INCLUDES 1 NIGHT ACCOMMODATION IS £2,995 (EXC VAT)

YELLOW BELT (2 DAYS)	GREEN BELT (5 DAYS)	BLACK BELT (5 DAYS)	MASTER BLACK BELT (5 DAYS)
SURVIVAL-KIT	PRACTITIONER LEVEL	ADVANCED PRACTITIONER LEVEL	EXPERT CONSULTANT, ADVISER AND TRAINER
TO UNDERSTAND LEAN SIX SIGMA PRINCIPLES AND BASIC TOOL-KIT IN SUFFICIENT DETAIL TO MAKE A MEANINGFUL IMPACT TO IMPROVEMENT PROJECTS AND SUPPORT IMPLEMENTATION.	UNDERSTANDING OF THE DEFINE-MEASURE-ANALYSE-IMPROVE-CONTROL ROADMAP AND ACTIONABLE TOOL-KIT TO SUCCESSFULLY IMPLEMENT CONTINUOUS IMPROVEMENT PROJECTS.	ANALYTICAL AND CHANGE MANAGEMENT SKILLS TO PINPOINT PERFORMANCE SHORTFALLS AND LEAD BUSINESS IMPROVEMENT PROJECTS.	IN PROCESS VARIABILITY REDUCTION (DMAIC), PROCESS WASTE REDUCTION (LEAN) AND GROWTH THROUGH INNOVATION (DFSS) PRINCIPLES.
COURSE PRE-REQUISITES			
INTEREST IN CONTINUOUS IMPROVEMENT SKILLS	INTEREST IN CONTINUOUS IMPROVEMENT SKILLS	GREEN BELT CERTIFICATION	BLACK BELT CERTIFICATION SUBMIT 2 PROJECTS
PARTICIPANT IT REQUIREMENTS			
NONE	NONE	LAPTOP WITH MINITAB SOFTWARE TRIAL VER. 19	LAPTOP WITH MINITAB SOFTWARE TRIAL VER. 19
COURSE TIMINGS			
09:00 – 18:00	09:00 – 18:00	09:00 – 20:00	09:00 – 18:00
EXAM TIME (LAST DAY OF COURSE)			
5 PM	3 PM	3 PM	3 PM
CERTIFICATION AND EXAM TRACK			
<ul style="list-style-type: none"> ➤ EXAM: 20 QUESTIONS ➤ DURATION: 30 MIN. ➤ PASS MARK: 70% 	<ul style="list-style-type: none"> ➤ EXAM: 30 QUESTIONS ➤ DURATION: 40 MIN. ➤ PASS MARK: 70% 	<ul style="list-style-type: none"> ➤ EXAM: 50 QUESTIONS ➤ DURATION: 70 MIN. PASS MARK: 70%. ➤ GROUP PROJECT CASE STUDY CONDUCTED DURING THE COURSE. PASS MARK: 70%. 	<ul style="list-style-type: none"> ➤ EXAM: 75 QUESTIONS ➤ DURATION: 120 MIN. PASS MARK: 70% ➤ SUBMIT 2 COMPLETED LEAN SIX SIGMA BLACK BELT PROJECT. PASS MARK: 70%
WHAT'S INCLUDED ?			
<ul style="list-style-type: none"> ✦ YB COURSE NOTES ✦ YB EXCEL TOOL-KIT ✦ YELLOW BELT CERTIFICATE ✦ FREE eLEARNING WHITE BELT COURSE ✦ ON-LINE PRACTICE EXAMS 	<ul style="list-style-type: none"> ✦ GB COURSE NOTES ✦ GB EXCEL TOOL-KIT ✦ GREEN BELT CERTIFICATE ✦ FREE eLEARNING WHITE BELT COURSE ✦ ON-LINE PRACTICE EXAMS 	<ul style="list-style-type: none"> ✦ BB COURSE NOTES ✦ BB EXCEL TOOL-KIT ✦ TAKE-AWAY CASE STUDIES ✦ BLACK BELT CERTIFICATE ✦ ON-LINE PRACTICE EXAMS 	<ul style="list-style-type: none"> ✦ MBB COURSE NOTES ✦ 5 DAYS REFRESHER BLACK BELT TRAINING INCLUDED ✦ PROJECT COACHING ✦ LICENSE TO TRAIN AND CERTIFY USING GAME CHANGE COURSEWARE ✦ MASTER BLACK BELT CERTIFICATE
NON-RESIDENTIAL COURSE FEE (EXCLUDING VAT)			
£695	£1,995	£2,295	£2,575
COURSE FEE INCLUDING 1 NIGHT ACCOMMODATION £795	COURSE FEE INCLUDING 5 NIGHTS ACCOMMODATION £2,395	COURSE FEE INCLUDING 5 NIGHTS ACCOMMODATION £2,695	COURSE FEE INCLUDING 5 NIGHTS ACCOMMODATION £2,995

2020 OPEN ENROLMENT TRAINING CALENDAR

YELLOW BELT

(2 DAYS)

GREEN BELT

(5 DAYS)

BLACK BELT

(5 DAYS)

**MASTER
BLACK BELT
(5 DAYS)**



Venue: Bradford, UK

12 – 13TH MAR

16 – 20ST MAR

23 – 27TH MAR

27TH APR – 1ST MAY

4 – 5TH MAY

11 – 15TH MAY

18 – 22ND MAY

24 – 28TH AUG

3 – 4TH SEP

7 – 11TH SEP

14 – 18TH SEP

7 – 11TH DEC

19TH – 20TH NOV

23 – 27TH NOV

30TH NOV – 4TH DEC



Venue: St Helier, Jersey

20 – 21ST FEB

24 – 28TH FEB

2 – 6ND MAR

29 – 30TH JUN

22 – 26TH JUN

9 – 13TH NOV

29 – 30TH OCT

2 – 6TH NOV



Venue: Dubai, UAE

8 – 9TH JAN

12 – 16TH JAN

19 – 23RD JAN

1 – 2ND JUL

5 – 9TH JUL

12 – 16TH JUL

20 – 21ST DEC

13 – 17TH DEC

20 – 24TH DEC



Venue: Oslo and Bergen, Norway

18TH – 19TH JAN

10 – 14TH FEB

15 – 19TH JUN

8TH – 9TH FEB

8 – 12TH JUN

12 – 16TH OCT

10TH – 11TH FEB

5 – 9TH OCT

11TH – 12TH APR



Venue: Lisbon, Portugal

15 – 16TH APR

20 – 24TH APR

15 – 16TH OCT

19 – 23RD OCT

WHO SHOULD ATTEND

The courses are designed for a mix of participants including team members, supervisors, project manager's, functional and technical expert consultants, senior executives, business leaders and sponsors from a wide variety of industries and business dynamics.

CERTIFICATION AND EXAM TRACK

Upon successful completion of the training program you will receive the respective Game Change Lean Six Sigma Yellow, Green, Black or Master Black Belt Certificate. Our certification process is based on the GE, Motorola and Honeywell certification model and is recognised as the appropriate way to become certified.

Game Change has trained and certified hundreds of organizations and thousands of business professionals to help them build their Lean Six Sigma capabilities.

All course curriculum conforms to the BOK as specified by the American Society of Quality (ASQ) and other benchmark standards.

Case studies and group tutorials are designed to ensure you gain a practical understanding of systematically selecting and applying appropriate methods and tools.

The learning outcomes are individually assessed by the instructor during the course and through the final exam on the last day of the course.

LEARNING ENVIRONMENT

All our training venues are selected to deliver the best in a positive distraction free environment allowing you the time and ability to learn effectively.



“ An excellent and well structured course that is well established and brilliantly taught.

Derek McDonough
Continuous Improvement Manager
Royal Air Force

> [More Testimonials](#)

➤ Click [Here](#) for



- Course Logistics
- Certification and Exams
- Project Guidelines



GAME CHANGE

MAKING SIX SIGMA LEAN™

WHAT WE DO

Since 2005, the Game Change Accelerated Lean Six Sigma 'Boot Camp' and In-house Training and Certification program has been successfully completed by thousands of business professionals worldwide from a wide variety of manufacturing, service and transactional organization's.

Our approach does away with the tendency of traditional training courses to "learn and leave", whereby Lean Six Sigma knowledge is transferred but improvement results are never fully realized. We focus on practice not theory.

All Game Change Instructors are highly experienced and certified Lean Six Sigma Master Black Belt's, able to convey classroom based instruction and concepts to applied knowledge in an engaging manner.

We don't deliver training, we train to deliver business results.

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UK Company Registration Number: 12004347

DISTICTIVE PROGRAM FEATURES

ACCELERATED LEARNING

Significantly reduce certification timescales and costs compared with conventional training with the opportunity to walk away with your Lean Six Sigma Certification at the end of the course.

HIGHLY PRACTICAL

Whereas traditional courses emphasize presentation or material based learning of content to apply afterwards, the Game Change program emphasizes collaboration between learners through practical activity based learning and certification project work conducted during the course.

WORLD CLASS TRAINING

Our training courses are taught by expert Master Black Belt instructor's with extensive real-world experience, so you not only learn the theory but also the "know-how" to make a real impact back at your workplace.